

### Why You Need to Optimise Your Processes and Systems

How Optimising Processes & Systems for Efficiency and Effectiveness Can Help Reach Sustainability and Happiness Goals While Maximising Overall Yield



Sustainability is no longer a buzzword. Sustainability goals are not just for PR fodder anymore, but rather a crucial aspect of a company's business strategy. With increasing awareness about climate change and the impact of human and company activities on the planet, more and more companies are committing to sustainability initiatives, in a big way.

However, for CEOs and CTOs, sustainability goals may feel out of reach. These goals may seem hard to accomplish, or it's difficult to get buy-in, especially when trying to balance the well-being of employees, the company's performance and of course, the bottom line.

In this eBook, we aim to address these concerns and show how companies can prioritise employee well-being and happiness by targeting and accomplishing these sustainability goals, all while keeping the bottom line in focus.

We will examine the opportunities available to executives tackling both initiatives in tandem without sacrificing outputs, productivity, effectiveness and, in fact, offer solutions to optimise all of the above.

The use of new "intelligent technology" such as artificial intelligence (AI), smart systems and automation can help optimise processes and systems for efficiency and effectiveness and help reach sustainability and happiness goals, while maximising overall yield.

### WHAT'S IN IT FOR YOU

Investing in intelligent technology and smart system solutions can help your business achieve sustainability, productivity, and overall business goals. It also can create a more efficient and fulfilling workplace that helps with your bottom line.

By prioritising the well-being of our wider society and, therefore, the well-being of your employees, you can help all of us thrive in terms of motivation, efficiency, performance, and yield.



### MY JOURNEY: WHY YOU SHOULD LISTEN TO ME

I have spent decades in this industry optimising and building intelligent agents and smart systems, from scratch, to reduce resource requirements.

These resources include but are not limited to: memory, processing power, storage, response times, energy consumption, capital requirements, overall costs, and more.

As a high school student, I got my first job as a software engineer and stayed with that company until 2012. After graduating from high school and university with a BSc with honours, I got my PhD in Computational Intelligence, and have been working to create a more sustainable world for all ever since.

After getting my PhD I moved to Australia in 2012 and started working for multiple companies/clients in the software and biotech industries. In 2019, I pursued a Master's Degree in Innovative Governance of Large Urban Systems and studied the effects of system optimisation on happiness and sustainability in cities and urban development.

This research and degree took me to seven different countries on three different continents, and I - eventually - wrote my Master Thesis on this very topic.

Sustainability, ethics, and integrity are at the core of why I do what I do.

This drive and fascination with creating a more efficient world is why I want to help companies (perhaps just like yours) reach sustainability goals through maximising efforts in order to create a happier working environment and a better world, overall.

### THE PROBLEM

Companies need productivity - they have the desire to achieve sustainability goals and require more reliable, scalable, and efficient systems to maximise yield. These requirements can often feel like conflicting priorities, and achieving these goals can be challenging, especially while considering your bottom line.

While productivity often takes centre stage as the number one priority, it can be easy to forget to take a bird's-eye view at comprehensive, long-term, and effective solutions.

It can be difficult to embrace or get buy-in for a short-term investment, especially as companies look to cut costs. Sometimes, companies can actually fail to cut costs or achieve long-term profitability and yield goals by **not** investing in efficiency initiatives.

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### THE SOLUTION

A short-term investment to optimise your existing systems and automate repetitive, potentially redundant tasks can help you reach these long-term goals and help create a happier, more productive company culture.

There are many options in the smart systems and intelligent technology arena that can help you reach sustainability goals, minimise employee burnout, maximise yield AND create a strong, fulfilling company environment without blowing your budget.

Let's explore the solutions CyberMindHive offers....

### **CYBERNETICS**

**What is it:** Cybernetics is the study of communication and control systems. It is a branch of engineering and mathematics that deals with the development and design of systems that can process, transmit, and receive information.

Cybernetics is concerned with the creation of systems that can process information, make decisions, and control other systems, making it a key area of study in the development of autonomous systems and artificial intelligence. By applying principles from cybernetics, you can create more efficient and effective systems.

**How it helps you:** Cybernetics can help businesses reach sustainability goals by providing a way to monitor and control their operations in real-time, model and simulate complex systems, and automate processes to optimise the use of resources. By using cybernetics principles, businesses can reduce waste, energy consumption, and environmental impact, while also improving productivity, efficiency, and profitability.



### SERVERLESS COMPUTING AND SERVERLESS FRAMEWORK

**What is it:** Serverless Computing and Serverless Framework are two technologies that are changing the way businesses operate. Serverless Computing is an approach that allows you to run your applications and services without having to manage the underlying infrastructure.

Serverless Framework is a toolset that makes it easier for businesses to develop and deploy serverless applications. The framework provides a set of tools and libraries that allow developers to write and manage code, while also providing a consistent way of deploying code to the cloud.

**How it helps you:** This approach can help you save on costs, as you only pay for what you use, and can help you scale more efficiently. The Serverless Framework is a popular tool that helps developers build serverless applications quickly and easily.

Serverless Computing and Serverless Framework reduce costs, free up valuable time and resources, and make it easier to scale applications. Serverless Computing is a powerful tool that businesses can use to achieve sustainability goals. By using Serverless Frameworks, businesses can take advantage of Serverless Computing without having to worry about managing the underlying infrastructure, allowing them to focus on delivering value to their customers.



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### INTELLIGENT TECHNOLOGY INCLUDING AUTOMATION, AI, INTELLIGENT AGENTS, AND SMART SYSTEMS

**What is it:** Intelligent technology like automation, artificial intelligence (AI), intelligent agents, and smart systems can help you optimise your systems and processes to improve efficiency and reduce waste. This intelligent technology can also improve processing speed, especially (but not limited to) when working through large amounts of data, and overall response times.

**Intelligent Agents** are programs that can perform tasks and make decisions on behalf of users. They can automate repetitive tasks and reduce manual labour, leading to increased efficiency and productivity. For example, intelligent agents can be used to manage energy usage in a building, automatically turning off lights and adjusting temperature settings based on occupancy levels.

**Intelligent cloud computing** refers to the use of cloud computing technologies to store, manage, and analyse large amounts of data using artificial intelligence (AI) and machine learning (ML) capabilities. This allows for intelligent insights and decision-making based on the data, as well as the ability to automate processes and optimise resources. Intelligent cloud computing also enables the creation of intelligent applications and services that can improve business operations and customer experiences.

**Intelligent Systems** are complex systems that use data, algorithms, and machine learning to make decisions and solve problems. For example, an intelligent system can be used to manage water usage in a building, reducing waste and ensuring efficient usage. This leads to a reduction in water usage, which is critical for sustainability efforts, as water is a finite resource.

**How it helps you:** These tools can help you automate repetitive tasks, improve decision-making, and increase efficiency. These systems are all critical components in supporting sustainability efforts and achieving sustainability goals. By using data, algorithms, and machine learning, these technologies can optimise processes, improve efficiency, and reduce waste, leading to a more sustainable future.

### PROCESS AUTOMATION AND PROCESS OPTIMISATION

What is it: Process automation and process optimisation are approaches that help you streamline your workflows and reduce inefficiencies. By automating repetitive tasks, you can save time and increase employee and system productivity.

#### These tasks can look like (but are not limited to):

Firmware deployments and updates

Testing new and updated software services

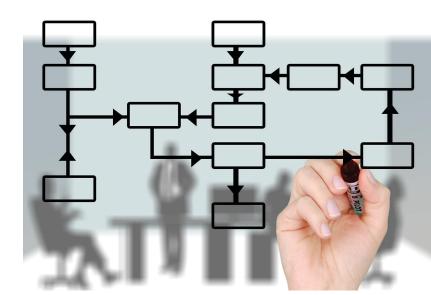
Monitoring physical and digital infrastructure, like bioreactors, fields, forests, oceans, traffic, buildings, spacecraft, asteroids, foreign military units, animals, etc.

Detecting or even predicting failure of system components (physical and digital)

Sharing information across system components and different systems

Creating backups

**How it helps you:** By automating and optimising your processes, you can identify and eliminate bottlenecks, reduce errors, and improve performance. Automating processes can help with employee satisfaction and motivation as these tasks can sometimes be draining, especially when employees know that something could be automated or done more efficiently, and they feel like their time is not used effectively.



### **INTERNET OF THINGS (IoT)**

**What is it:** The Internet of Things (IoT) is a network of connected devices that can exchange data with each other and with other components of a potentially highly complex system.

**How it helps you:** By leveraging IoT, you can collect data from, and interact with, the physical world. The data can then be analysed to optimise a system. Or, by receiving and processing data and using controlling devices, you can realise fast, reliable, and often low-cost reactions. For example, you can use IoT sensors to remotely monitor and control energy use, reducing waste and optimising resource consumption, and enabling predictive maintenance and efficient logistics.



### CONCLUSION

By leveraging intelligent technology solutions like Serverless Computing, cybernetics, intelligent agents, automation, and IoT, you can achieve your sustainability and productivity goals while creating a more efficient and fulfilling workplace.

These solutions can help you create more reliable, scalable, and efficient systems, while helping employees and our wider society thrive in terms of their motivation, performance, and yield, in order to make the world a better place for us and for our children.

### LET'S TALK

Ready to achieve your sustainability, efficiency, and/or productivity goals?

Schedule a call with us to learn more about how we can help you do just that with our intelligent technology solutions: <u>https://calendly.com/cybermindhive</u>

Learn more: https://cybermindhive.com/



### **ABOUT THE AUTHOR**

I was born in Austria and have been living in Australia since getting my PhD in Computational Intelligence. I made the move to Brisbane after realising that the cold, dark winters of Austria were no longer for me.

I have always been interested in computer science and have been studying it since secondary school. As a high school student, I got my first job as a software engineer and stayed with the company until 2012.

After my Bachelor's Degree in Computer Science, I got my PhD in Computational Intelligence and in 2019, I pursued a Master's Degree in Innovative Governance of Large Urban Systems and studied the effects of system optimisation on happiness and sustainability in cities and urban development.

I have been working to create a more sustainable world for all, ever since.

But, there is more to me than computer science and system optimisation.

I love to travel and have visited over 50 countries, and I've travelled to 6 of 7 continents (only missing Antarctica) in my lifetime.

(Email me or message me on LinkedIn for the full list of countries I've visited and to discuss  $\mathfrak{S}$ ).

I love to be outdoors and experience nature and the world through mountain climbing, hiking and running 100 km races (yes, really).

In 2011, I finished my first marathon (in 3:54h). I love the social aspects of running, the competition, the collaboration, the amazing views, the challenges, and the physical and mental growth.

After training with some amazing people (much faster than me i), I managed to run 5 km in 18 minutes, 15 km in less than an hour, and a marathon in 3:13h.



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From there, I shifted my attention to even longer distances. I completed my first 100 km run, and even though I struggled with a lot of pain in my legs after 80 km, I told myself, "I've already come that far - let's finish this!"

And I did - in 11:13h.

I started my own business, CyberMindHive, in 2022 to pursue my passion of creating and building more sustainable ways of working for companies all over the world.

The name CyberMindHive was born from my different capabilities and what I wanted to do... and it always came back to cybernetics, which was the focus of my PhD.

Cyber - The control systems that can increase efficiencies and overall well-being

**Mind** - Sensing the current state of the systems in place and their environment and using current information to make decisions and take action on what is best for the client and for the Earth

**Hive** - Leveraging cloud computation - having multiple smart agents work together to create an effective, efficient, and reliable system.